

Log in to Citrix Remotely from a Mobile Device

Find out how to connect to a regional Citrix Desktop while working remotely from a mobile device (i.e., iPhone, iPad, or Android device).

1

Access Skadlink and Install Citrix Workspace

On your mobile device, launch a browser (e.g., Chrome), go to <https://skadlink.skadden.com> and then, under Citrix Mobile Device Profiles, tap **Download** for either iOS or Android. Once redirected to the app via the App Store or Play Store, tap **Install**.

Note: Do not open the app once installed.

2

Return to Skadlink and Download Mobile Device Profile

Return to <https://skadlink.skadden.com> and, under Citrix Mobile Device Profiles, tap **Americas (MFA Token Only)**, **Europe (MFA Token Only)**, or **Asia (MFA Token only)**, depending on your region.

- A download icon appears in the URL bar. Tap the icon to access the Downloads list, then tap **ReceiverConfig**.
- If prompted, tap **Open in Workspace**.
- If prompted to allow Workspace to send notifications, tap **Don't Allow**.

3

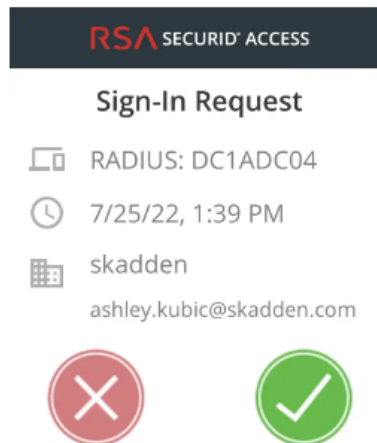
Sign in to Citrix Workspace

From the Citrix Workspace app, in the *User name* field, enter your Skadden network username. In the *Password* field, enter your Skadden network password, then tap **Sign in**.

4

Approve the Sign-in Request

From a mobile device that is registered with the RSA Authenticate app, approve the sign-in request by tapping the **green checkmark** or by using biometrics (e.g., FaceID) if enabled.



Note: If you do not approve the sign-in request within 20 seconds or do not see the sign-in request at all, an *Enter your tokencode or select another method* field appears within the Citrix Workspace app. Type a **1** into the field and tap **Sign in**, then approve the sign-in request by tapping the **green checkmark** or by using biometrics (e.g., FaceID) if enabled.

5

Select a Desktop

From the Citrix Workspace app, tap the desktop you wish to launch. *The Citrix Desktop loads on your mobile device.*